

IN-FORCE POLICY SERVICE



Carrier	POS Address	Policy Owner Service		Website
		Phone #	Fax #	
AIG AMERICAN GENERAL	Attn: Policy Service P.O. Box 9000 Amarillo, TX 79105	877-686-7947 opt.4	713-831-3028	www.aigag.com
AMERICAN NATIONAL	Attn:Life Ins. Services One Moody Plaza Galveston, TX 77550	877-686-7947	409-621-7505	www.anico.com
ASSURITY LIFE	Client Services Center P.O. Box 82533 Lincoln, NE 68501	800-869- 0355,x4279	888-255-2060	www.assurity.com/customerhtm.
ATHENE (AVIVA)	P.O. BOX 1555 DES MOINES, IA 50306-1555	1-800-255-2405	866-709-3922	www.athene.com
BANNER	3275 Bennett Creek Ave. Frederick, MD 21704	800-638-8428 opt. 2, 4	301-294-6960	www.lgamerica.com
CHASE (FEDERAL KEMPER)	Attn: Policy Owner Service 2801 Highway 280 South Birmingham, AL 35223	800-866-9933		www.protective.com
CHASE (CONVERSIONS)	Attn: Policy Owner Service 2801 Highway 280 South Birmingham, AL 35223	800-866-9933		www.protective.com
EMPIRE GENERAL	Attn: Policy Owner Service 2801 Highway 280 South Birmingham, AL 35223	800-866-9933		www.protective.com

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FIDELITY LIFE	Attn: Policy Service P.O. Box 5030 DesPlaines, IL 60017	800-369-3990	866-947-8738	www.fidelitylife.com
FIDELITY SECURITY DISABILITY RISK INSURANCE	Attn: Customer Service 1111 Brickell Ave. Miami, FLA 33131	800-747-4464	954-421-4185	Email:info@riskw.com
GENWORTH LIFE & ANNUITY (FIRST COLONY)	Attn: Policy Holder Service 3100 Albert Lankford Dr. Lynchburg, VA 24505-1280	888-325-5433	888-325-3299	www.genworth.com
GENWORTH LIFE (LTC)	Attn: Policy Holder Service 3100 Albert Lankford Dr. Lynchburg, VA 24505-1280	800-456-7766	800-876-8220	www.genworth.com
ING(VOYA)	Attn: Customer Service 2000 21st Ave., N.W. Minot, ND 58703	877-882-5050	877-788-6305	www.voya.com
INVESTORS HERITAGE	Attn: Policy Service P.O. Box 717 Frankfort, KY 40602	877-694-8705		
JOHN HANCOCK LTC	Attn: Policyholders Service 1 John Hancock Way, Ste1700 Boston, MA 02217-1700	800-377-7311	617-572-6010	www.jhltc.com
LINCOLN BENEFIT (ALLSTATE)	Lincoln Benefit Life P.O. Box 660191 Dallas, TX 75266	800-525-9287	866-525-5433	www.accessallstate.com

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LINCOLN NATIONAL (FIRST PENN PACIFIC)	Attn:Policyholders Services P.O. Box 21008 Greensboro, NC 27401	800-487-1485 opt.1	800-819-1987	www.lincolnfinancial.com
MET LIFE	Policy Change 18210 Crane Nest Dr. Tampa, FLA 33647	877-638-0411 opt.3		www.metlife.com
NORTH AMERICAN	Policy Administration P.O. Box 5088 Sioux Falls, SD 57117	877-872-0757	605-335-3621	www.northamericancompany.com
PROTECTIVE LIFE	Attn: Policy Owner Service 2801 Highway 280 South Birmingham, AL 35223	800-866-9933	205-268-3402	www.protective.com
PRUDENTIAL	P.O. Box 7390 Philadelphia, PA 19176	866-781-1778	215-784-3624 Attn:Cust Svc	www.pruxpress.com
THE STANDARD	Policy Holder Services 1100 Southwest 6th Ave. Portland, OR 97204	800-247-6888	800-378-4574	Email:dichanges@standrad.com
TRANS AMERICAN OCCIDENTAL	4333 Edgewood Rd. NE Cedar Rapids, IA 52499	800-852-4678		www.symetra.com
U.S. FINANCIAL	P.O. Box 4763 Syracuse, NY 13221-4763	800-959-3894	855-784-1586	www.usfli.com

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UNITED OF OMAHA & MUTUAL OF OMAHA	Life Brokerage Services P.O. Box 2476 Omaha, NE 68103-2476	800-775-6000		www.mutualofomaha.com
VALLEY FORGE (CAN)	Attn: Insurance Services 100 Centerview Dr., #100 Nashville, TN 37214	800-437-8854	803-333-7879	
WEST COAST LIFE (PROTECTIVE LIFE)	Attn: Policy Service 2801 Highway 280 South Birmingham, AL 35223	800-866-9933		www.protective.com
WILLIAM PENN NY (BANNER LIFE)	3275 Bennett Creek Ave. Frederick, MD 21704	800-346-4773	516-229-3081	www.lgamerica.com